



## Returns/Exchanges

Please fill out the following information to assist us in your return/exchange request.

Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Return Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Original Order Number (If known): \_\_\_\_\_

Select an option: **Return:** \_\_\_\_\_ **Refund:** \_\_\_\_\_ **Exchange:** \_\_\_\_\_

Description of issue/reason for return: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

For all charging issues please watch the following video prior to returning your Firefly:



Please fill out this form and send a copy to [distribution\\_center@fireflyveinlight.com](mailto:distribution_center@fireflyveinlight.com)

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**TEAM FIREFLY**