



## Returns/Exchanges

Firefly has a **1 year warranty** unless stated otherwise in the pre-purchasing contract.

*Products outside of warranty may be eligible for trade in credit.*

Please fill out the following information to assist in your return/exchange request.

Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Return Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Original Order Number: \_\_\_\_\_

Select an option: **Return:** \_\_\_\_\_ **Refund:** \_\_\_\_\_ **Exchange:** \_\_\_\_\_

Description of issue/reason for return: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

For all charging issues please watch the following video prior to returning your Firefly:



Please return this form to [distribution\\_center@fireflyveinlight.com](mailto:distribution_center@fireflyveinlight.com).

Firefly Vein Light LLC  
200 W. Martin Luther King Blvd  
Suite 1046  
Chattanooga, TN  
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Please visit <https://www.fireflyveinlight.com/refunds-and-returns> for return policy.