FIREFLY VEIN LIGHT®

Place infant and newborn IVs like a PEDS NURSE!

Returns/Exchanges

Firefly has a **1 year warranty** unless stated otherwise in the pre-purchasing contract.

Products outside of warranty may be eligible for trade in credit.

Please fill out the following information to assist in your return/exchange request.

Name:_____.

Phone Number:_____.

Email Address:_____.

Return Address:_____.

City/State/Zip Code:_____.

Original Order Number:_____REQUIRED_____.

Select an option: **Return:** _____. **Refund:** _____. **Exchange:** _____.

Description of issue/reason for return:_____.

_____.

_____.

_____.

_____.

For all charging issues please follow the steps on page 2 prior to returning your Firefly:

Please return this form to distribution_center@fireflyveinlight.com .
Distribution center phone number: 423-362-6900

Firefly Vein Light LLC
200 W. Martin Luther King Blvd
Suite 1046
Chattanooga, TN
37402

Please visit https://www.fireflyveinlight.com/refunds-and-returns for return policy.

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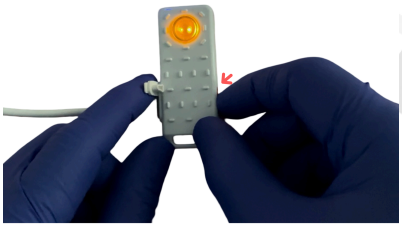
Solid Yellow Light or No Light?

Battery Reset Required

This setting was engineered to preserve the longevity of your battery life.

Step 1: Plug charging cord into power source.

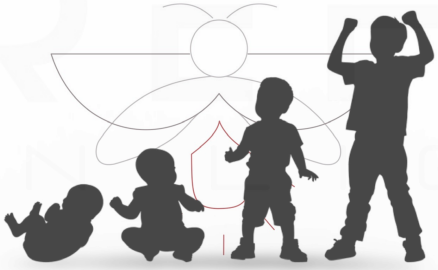
Step 2: Plug charging cable into Firefly.



Step 3: Press and hold the red power button.

Step 4: Blinking yellow light indicating rest was successful.

Step 5: Green light indicated fully charged.



FIREFIY VEIN LIGHT®

Vascular access like a PEDS NURSE!